Stay "In the Know" with Account Alerts



Journey Bank account alerts make it easy to keep track of your accounts. Set up convenient text or email notifications to stay informed about activity and balances.[1]

Why you should use alerts.

- Track account transactions like transfers, purchases, and debit card transactions
- Keep an eye on your account for unauthorized or fraudulent activity
- Know when your balance reaches a certain amount
- See service-related activity such as password changes, sign-in activity, or updates to contact information
- Monitor your accounts at any time and from wherever you are

How to get started. Alert notifications can be added from Online Banking, our Mobile App, or our branch staff can set up for you.

From Journey Bank Online Banking

- Log in to Journey Bank Online Banking
- Navigate to Administration Tab
- Click on Alerts
- Select the account for which you'd like to set up alerts
- Choose the Account and Service notifications you'd like to receive
- Choose to receive alerts via email and/or text message. If you do not see a mobile phone number listed for SMS/text messaging in the "Deliver to" option, please follow instructions provided.[2]

From the Journey Bank Mobile App

- Click on the Profile icon in the upper left corner
- Select View All Notifications
- Click on Alerts
- Select the account for which you'd like to set up alerts
- Choose the Account and Service notifications you'd like to receive. If you do not see a mobile phone number listed for SMS/text messaging in the "Deliver to" option, please follow instructions provided.[2]

We are here to help.

For assistance with account alerts, call customer support or stop by any branch. If you don't have access to Online Banking or the Mobile App, our branch staff is able to set up alerts for you.

Please keep in mind, if you ever notice unusual activity on your account, please contact us immediately at 570-784-1660.

A little information can give you a lot of reassurance. Account alerts are simply another way to stay connected to your finances and make everyday banking easier.

[1] Third party internet/data fees may apply.
[2] Instructions to enable SMS/text messaging: To receive alerts via SMS/text messages, your mobile phone number must be enabled. To do this, access the Journey Bank Online Banking Website. Navigate to Administration>Self Administration>Mobile Banking and follow the instruction prompts to add "Text Banking."

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